

2020

THE HAVEN



THE HAVEN PRACTICE

# Coronavirus.....

## Important Information Please Read

Due to the current escalating situation with the Coronavirus outbreak, The Haven Practice has implemented the following measures to increase safety for both patients and staff.

We will only be seeing patients with a Pre-Booked Appointment

Please do NOT attend the surgery as a walk in. If you do you will not be allowed into the building and will be asked to make a telephone appointment.

Our reception staff will ask you questions about your condition and will either guide you to appropriate services such as pharmacists, NHS111 online ([111.nhs.uk](https://www.nhs.uk)) or will offer you a telephone triage appointment.

Prescriptions can be posted through the letterbox, ordered online or emailed to us.

Your health and safety is our number one priority and we will endeavour to provide the best possible health care to all our patients in these rather extraordinary and challenging conditions.

Please be mindful of the pressures currently within the whole NHS when considering using our services.

We will continue to update you on here and on our Facebook page with information as we receive it.

Normal services will be resumed as soon as possible.