

2020

THE HAVEN



THE HAVEN PRACTICE

Launching...

Video Consultations

In view of the current situation with the Pandemic, we are launching a new service for all our Patients to use and this is an appointment with a Doctor or Nurse via Video using a phone, tablet or computer.

To use this service you will need to be signed up for Patient Access as this is the App that will be used to login for the consultation.

During this time patients can register online for this service and have one face to face consultation without completing the online forms and the Identity Checks for expediency. After this time, you will need to complete the forms which we can send to you or you can download from the website.

For those Patients who are not signed up we are encouraging you to do this now so that should you require a video consultation you will be able to do so. This is the link for the App:

<https://www.patientaccess.com/>

Or you can visit our Website and download the forms under 'Online Access' or ask the Reception Team to email you a copy for completion.

Dated April 2020

