



THE HAVEN PRACTICE

Big Health and Care (socially distancing) Conversation

The Sussex Health and Care Partnership is made up of local NHS organisations and councils working together to provide the best health and care services for the people of Sussex.

Patients and the public are at the heart of what we do. We strongly believe that involving the public in planning NHS and social care services is key to ensuring that they meet the needs of the population that we serve, which is why we are holding the **Big Health and Care (socially distancing) Conversation** across Sussex.

This initiative will pick up where we left off with conversations we have been having with local people over the last few years about health and care services. Feedback from our communities has previously informed how we shaped our priorities for, and delivery of, health and care services, to make sure they work for our local population.

The Covid-19 pandemic changed the nature of how health and care services are delivered, in a very short time period. Services had to adapt and change to ensure patients and our staff were protected, which meant that the way people accessed health and care services changed, at a time when we were all also adapting to life in lockdown.

We want to make sure that we understand what this has been like for people if they have needed to use our services, or if they work for the NHS or social care locally – what has worked well, and what could have been better? If you didn't access services when you thought you needed to, why not? What changes should we maintain, and what needs to go back to normal as much as possible?

This is your chance to tell us your experiences, ask questions and share your ideas as we move towards restoring services. Over the next few months, you will have the opportunity to get involved in a number of ways including focus groups, interviews, online debates and through social media.

You can also contact us about the **Big Health and Care (socially distancing) Conversation** using the contact details below: **Telephone:** 01903 708411

Freepost address: RTUZ-ECYG-ERRK

Attn: Public Involvement Team

NHS Brighton and Hove Clinical Commissioning Group

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