



THE HAVEN PRACTICE

Dr Larissa Tate

05/01/2026

Dear Patient,

I am writing to share some important information about the future of The Haven Practice and what this could mean for you as a registered patient.

First and foremost, I want to reassure you that your care and wellbeing remain my highest priority. Any changes being considered are intended to ensure that you can continue to receive safe, high-quality care, with access to an even wider range of NHS services.

After many years of serving the local community, the time has come to think about how best to maintain GP services for you and your families, and future generations, in the years to come. Having considered the matter carefully, I have been working on a proposal with the nearby Beaconsfield Medical Practice.

The proposal would be to merge The Haven Practice with Beaconsfield Medical Practice within the coming year (2026). Should the proposal go ahead this would mean that The Haven Practice building at 100 Beaconsfield Villas would close and patients would need to go to Beaconsfield Medical Practice, at 175 Preston Road, for future appointments.

A key part of this proposal is that myself and the Haven Practice staff would move across with you, so you would continue to see familiar faces and receive care from the same team as you always have done. You would not need to re-register, and the transition would take place gradually over a number of months.

In addition, you would also have access to even more health care professionals at Beaconsfield Medical Practice, which is a well-equipped, modern facility and is rated good across all areas by the Care Quality Commission.

I appreciate that the possibility of change may cause concern, and I want to explain why this option is being considered. Working as a smaller, single-handed practice has historically suited both myself and Dr Dermot Kelleher before me. However, the changing nature of general practice has made this increasingly difficult to sustain. Smaller practices face heavier burdens of bureaucracy and data collection, and it can be challenging to find cover during staff sickness. In addition, working alone raises important considerations around staff safety, and we are limited in the number of services that can be offered at our current site.

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While I am proud of the service The Haven Practice has provided for over thirty years, I believe that exploring this change could help secure the long-term safety and quality of care for all of my valued patients.

You can give your feedback on the proposal through a survey, which you can complete [online](#) or pick up a paper copy from the practice. The survey closes on 2 February.

If you have any questions or need further reassurance, please do not hesitate to contact me. I will keep you updated throughout the process to ensure you feel informed and supported.

Thank you for your continued support and understanding.

Yours sincerely,

Dr L Tate

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