



Our Practice List is Open We are Accepting New Patients

New Patient

Registrations

We are pleased to inform you that our list is open.

There has been changes to our registration forms and our online access forms. There are Categories which are :

- Adults 17 years of age onwards,
- 11 years to 16 years of age
- 5 years to 10 years of age
- 5 years of age to birth.

We do have a fact sheet for the on-line access which will be given to

you when the on-line access form is requested. We do need two forms of ID when you register which are photo ID and proof of address such as a utility bill. We can only accept patients that are in our catchment area and when you ask to register the reception staff will ask you for your post code to check this for you.

Immunisations

As a Parent or Guardian you may have been contacted by us to inform you that you child is due or has not had their schedule Immunisations. Please call the Practice if you wish to book an ap-

pointment with the Practice Nurse. If you do not wish your child to have an/any immunisations then please inform the Practice and this can be recorded so that you do not need to be contacted again as we respect your wishes.

Staff Meeting

Our next Staff Meeting will be held on the Friday 20th April 18 and the Practice ill be closed from 12.30—13.30 but our phone lines will still be open if you need assistance.

We have no Protected Learning days on the schedule.

Appointments that Patients 'Did Not Attend' From The Start Of The Year!

From the start of this year until the 12th March 2018 there has been **70** appointments that Patients Did not Attend., **5** of these were emergency appointments.

We would like to stress if you can not make an appointment as we understand things can occur then please inform the Practice either by telephone or email as soon as you can as it does help others to be able to seek medical advice Emergency Appointments are made on the day if they are needed but if you feel that your health has improved and you no longer are in need of an Appointment please contact us.

Inside this issue:

New Patient Registrations	1
Immunisations	1
DNA Appointments	1
Hepatitis A and B Shortage	1
National Awareness	2
Cervical Screening Program	2
Patient Access	2

Hepatitis A and B Shortage

Due to a national shortage of these vaccines if you require either of these vaccinations then please let us know in advance of your appointment so that we can check if we are able to administer these under new clinical guidance and availability . If we are not able to administer it you may have to visit a travel clinic.



THE HAVEN PRACTICE

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Web: www.thehavenpractice.co.uk
Out of Hours: 01273 555999/NHS111
Facebook: The Haven Practice

Cervical Screening Program

Please book your appointments with the Practice Nurse.

If results come back inadequate then your smear will need to be repeated in 3 months time.

Also if you do not wish to be part of the Screening Program then please complete the disclaimer form from recep-

National Awareness

26 March 2018 is Epilepsy Awareness Purple Day

There are 50 million people that have been diagnosed with epilepsy worldwide and Purple Day is an international grassroots effort dedicated to increasing awareness about epilepsy worldwide. On March 26 annually people around the world are encouraged to wear purple and host events in support of epilepsy awareness. Purple Day is your chance to end stigma, improve healthcare and stand together!

1st—30th April 2018 Bowel Cancer Awareness Month

For 26 years, Bowel Cancer UK has aimed to save lives and improve the quality of life for all those affected by bowel cancer.

If you are between the ages of 60-74 then you will receive a bowel cancer screening kit, this does not take long and if you would like a leaflet for more information on then please let one of our Reception Team know.

Patient Access for Over 16's and Under 16's and New Registrations

As part of access to your medical record when you sign up for this services you can opt for 'Detailed Coded Record Access' this will allow you to view:

- Demographic
- Allergies/Adverse reactions
- Medication
- Immunisations
- Results
- Problems/Diagnoses
- Procedure codes (medical or surgical) and codes in consultation
- Codes showing referral made or letter received (no attachments)
- Other Codes

Access to the following options is restricted::

- Free Text
- Letters and Documents

We will keep you updated and let you know in the future when we will be able to offer you access.

Under 16's

As national guidelines for Patient Access have changed we have amended our Protocols at the Practice for Patients under the age of 16 years old. With immediate effect any Patient that was registered for access under the age of 16 for any of the services offered has now been suspended. You will need to re-register for this service if required.

New Registrations—We will offer Patient Access for any new Patients who may wish to use this service.