

Summer 2017

THE HAVEN



THE HAVEN PRACTICE

Summer Newsletter 2017

Year 1 Medical Students

We have received feedback from our Year 1 Medical Students who were with us this current academic year 16/17.

Thank you to all of our Patients who allowed the Students to be present during their consultation to enable us to be a teaching Practice.

Results and comments from our Students are attached.

Staff Meeting

Our next Staff Meeting will be held in September we will advise you of the date nearer the time.

Protected Learning Days

The Practice will be closed on the following date for staff training:

Thursday 21st September
17

This will not affect our opening times as we are closed on a Thursday afternoon.

During closures please note our Out of Hours Service number is:

01273 555999

Patient Access—For Under 16's

As national guidelines for Patient Access have changed we have amended our Protocols at the Practice for Patients under the age of 16 years old.

With immediate effect any Patient that was registered for access under the age of 16 for any of the services offered has now been suspended.

A news bulletin is attached with full details of changes.

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Hepatitis A and B Shortage

Due to a national shortage of these vaccines if you require either of these vaccinations then please let us know in advance of your appointment so that we can check if we are able to administer these under new clinical guidance and availability .



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GP Practice Survey

Results from the 2017 National GP Survey are attached showing how we did in comparison to local and national Practices.

We always welcome comments, suggestions and concerns at the Practice

New Parking Scheme

We have just been alerted that a new parking scheme for the Balfour area has been approved and will take effect from 1st October 2017 by Brighton and Hove City Council.

This means that Patients will not be able to park in the surrounding area of the Practice without paying for parking. Roads that will be included in the new scheme are:

Balfour Road, Bates Road, Loder Road, Gordon Road and Herbert Road.

Pay and Display meters are opposite the Practice and in Lucerne Road for Patients use.

Patient Access for Over 16's

If you have signed up for Detailed Coded Record Access you will still be able to view:

- Demographic
- Allergies/Adverse reactions
- Medication
- Immunisations
- Results
- Problems/Diagnoses
- Procedure codes (medical or surgical) and codes in consultation
- Codes showing referral made or letter received (no attachments)
- Other Codes

With immediate effect any Patient that was registered for Detailed Coded Record Access will not be able to view:

- Free Text
- Letters and Documents

We will keep you updated and let you know in the future when we will be able to offer you access to these services and will ask you to register for this service.