



THE HAVEN PRACTICE

Statement of Purpose



Date: May 2015
Review Date: May 2016

Service Provider Details:

The name and address of the registered provider is:

The Haven Practice
100 Beaconsfield Villas
Brighton
East Sussex
BN1 6HE

Telephone: 01273 555999
Fax: 01273 540990
Email: BHCCG.thehaven@nhs.net
Website: <http://www.thehavenpractice.co.uk>
Facebook: The Haven Practice

Registered Manager: Dr Guy Bidwell
Email: g.bidwell@nhs.net

Partners:

The Haven Practice is a Partnership with two registered partners:

Dr Larissa Tate
MB BS (London), DRCOG, MRCGP

Dr Guy Bidwell
MBChB (Manchester), DRCOG, MRCGP, DCH

Other Clinical Staff:

Alison Paton	Nurse Practitioner
Yvonne Payne	Nurse Practitioner
Julie Donovan	Nurse Practitioner
Yvonne Raynsford	Health Care Assistant

The wider practice team includes the receptionists who also complete administration work including scanning and raising of repeat prescriptions. We have a Practice Manager who looks after the day to day running of the practice plus a Business Manager who oversees the Practice and Finances aspects.

Location:

The practice of General Medical Services is from the above location based in Central Brighton in a Victorian House. We are a small and friendly Practice situated in central Brighton in a Victorian house. There are two consulting rooms one for the GP and one for the Nurse/HCA these are fully equipped for the services we provide. We are open for patients to register temporary residents within our practice area.

Aims and Objectives:

- ❖ To provide personalised, effective and high quality General Practice Services, committed to the health needs of all of our patients.
- ❖ To work in partnership with our patients, their families and carers, involving them in decision making about their treatment and care and encouraging them to participate fully by listening and supporting them to express their needs and wants and enabling them to maintain the maximum possible level of independence, choice and control.
- ❖ To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients.
- ❖ To involve other professionals in the care of our patients where it is in their best interest, providing an informed choice to suit the patient's needs in respect of referrals.
- ❖ To continually improve healthcare services to patients through learning, monitoring and auditing.
- ❖ To take care of our staff, ensuring a competent and motivated team with the right skills and training to do their jobs and to protect them against abuse.
- ❖ To act with integrity and confidentiality and ensure robust information governance systems.
- ❖ To treat all patients and staff with dignity, independence, respect and honesty in an environment which is accessible, safe and friendly.

Services

The registered activities and service types have been agreed by The Haven Practice Partners and Managers in accordance with CQC guidance.

NHS services provided by our GPs and clinical staff are defined under the General Medical Services Contract. They are mainly split into two groups of General Medical Services and Enhanced Services. These services include:

General Medical Services:

- ❖ Routine medical check ups
- ❖ Blood Pressure Monitoring: 24 hour
- ❖ Cervical Cytology Screening
- ❖ Contraception Services
- ❖ Child Health Surveillance
- ❖ Ear Irrigation
- ❖ Family Planning Services
- ❖ Immunisations
- ❖ Influenza Immunisations: Nasal for Children and Adults
- ❖ Management of Diabetes, Asthma, COPD, Hypertension
- ❖ Medication reviews
- ❖ New patient checks
- ❖ Phlebotomy
- ❖ Pneumococcal Immunisations

- ❖ Repeat Prescription service
- ❖ Travel Advice and Vaccination
- ❖ Smoking Cessation Advice
- ❖ Home Visits
- ❖ Palliative Care
- ❖ Respiratory: Spirometry/COPD
- ❖ Sexual Health
- ❖ Wound Management

Enhanced Services Offered:

- ❖ Alcohol Screening
- ❖ Dementia Identification
- ❖ Drug Monitoring
- ❖ Extended Hours
- ❖ HIV Management
- ❖ Immunisations: HPV/Pertussis/Shingles/Meningitis C
- ❖ Learning Disabilities Management
- ❖ Neonatal Baby Check
- ❖ NHS Health Check for 40-74 Year Olds
- ❖ Smoking Cessation Advice
- ❖ Suture Removal
- ❖ Unplanned Admissions

Community Midwives provide antenatal and postnatal clinics at a local practice. We have Community Services which are known as the Integrated Primary Care Team which includes Community Nurses, Physiotherapy, Occupational Therapist, Care support worker plus a social worker based nearby in their own offices.

Non-NHS Services

We also provide services which are non NHS and are paid for by the patient or requesting organisation, including private:

- ❖ Medical Insurance Reports
- ❖ Medicals: HGV/PSV
- ❖ Fitness certificates
- ❖ Insurance claim forms
- ❖ Vaccinations (not available as an NHS Service)

Access

For patients that are non English speaking a family member can translate at their request or a translation service is available. We are also able to provide information in larger fonts or electronically as requested. We have a portable Induction loop for those who are deaf or hard of hearing. The practice is wheelchair accessible.

Health and Care Needs

Our Practice ethos is to strive towards a Partnership between Patients and Health Professionals based on the following:

- ❖ We respect the privacy and dignity of our patients and endeavour to treat all of our patients with respect and honesty.
- ❖ We treat patients and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.
- ❖ We are all involved in the terminal care of our patients who are supported in their own homes whenever possible or in the specialised terminal care suites at The Martlets Hopsice, they also offer a community palliative care team known as 'Martlets at Home'.

Learning and Training

We have been a training Practice for many years and currently have Medical Students for Year 1 and Year 4 who are studying at the nearby University of Sussex.

All our Healthcare Professionals and Administrative Staff undergo an annual appraisal where learning and development needs are identified and addressed.