



THE HAVEN PRACTICE

Statement of Purpose



Date: October 2018
Review Date: October 2019

Service Provider Details:

The name and address of the registered provider is:

The Haven Practice
100 Beaconsfield Villas
Brighton
East Sussex
BN1 6HE

Telephone: 01273 555999
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Email: BHCCG.thehaven@nhs.net
Website: <http://www.thehavenpractice.co.uk>
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Dr Larissa Tate

MB BS (London), DRCOG, MRCGP

Dr Alexandra Tate (Salaried GP)

MB BS, DFRH, MRCGP

Other Clinical Staff:

Julie Donovan Nurse Practitioner
Yvonne Payne Nurse Practitioner
Yvonne Raynsford Health Care Assistant

The wider practice team includes the receptionists who also complete administration work including scanning and raising of repeat prescriptions. We have a Practice Manager who looks after the day to day running of the Practice plus a Business Manager who oversees the Practice and Financial aspects.

Location:

The Practice of General Medical Services is from the above location. We are a small and friendly Practice situated in central Brighton in a Victorian house. There are two consulting rooms one for the GP and one for the Nurse/HCA which are fully equipped for the services we provide.

We are open for patients to register temporary residents within our Practice area.

Aims and Objectives:

- ❖ To provide personalised, effective and high quality General Practice Services, committed to the health needs of all of our patients.
- ❖ To work in partnership with our patients, their families and carers, involving them in decision making about their treatment and care and encouraging them

to participate fully by listening and supporting them to express their needs and wants and enabling them to maintain the maximum possible level of independence, choice and control.

- ❖ To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients.
- ❖ To involve other professionals in the care of our patients where it is in their best interest, providing an informed choice to suit the patient's needs in respect of referrals.
- ❖ To continually improve healthcare services to patients through learning, monitoring and auditing.
- ❖ To take care of our staff, ensuring a competent and motivated team with the right skills and training to do their jobs and to protect them against abuse.
- ❖ To act with integrity and confidentiality and ensure robust information governance systems.
- ❖ To treat all patients and staff with dignity, independence, respect and honesty in an environment which is accessible, safe and friendly.

Services

The registered activities and service types have been agreed by The Haven Practice Partner and Managers in accordance with CQC guidance.

NHS services provided by our GPs and clinical staff are defined under the General Medical Services Contract. They are mainly split into two groups of General Medical Services and Enhanced Services. These services include:

General Medical Services:

- ❖ Routine medical check ups
- ❖ Cervical Cytology Screening
- ❖ Contraception Services
- ❖ Child Health Surveillance
- ❖ Ear Irrigation
- ❖ Family Planning Services
- ❖ Immunisations
- ❖ Management of Chronic Diseases
- ❖ Medication reviews
- ❖ Repeat Prescription service
- ❖ Travel Advice and Vaccinations
- ❖ Home Visits

Enhanced Services Offered:

- ❖ Ambulatory BP monitoring
- ❖ Cancer – following up non responders for cancer screening/ Cancer reviews
- ❖ Contraceptive Implants
- ❖ COPD – monitoring and screening
- ❖ Drug Monitoring
- ❖ End of Life Care
- ❖ HIV Management
- ❖ Immunisations – MMR/Men ACWY/MenB/HPV
- ❖ Immunisations – Whooping Cough for pregnant ladies
- ❖ Influenza Immunisations: including Children and Pregnant Ladies
- ❖ Injectables
- ❖ Learning Disabilities Assessments/ Care plans reviewed annually
- ❖ Mental Health in the community
- ❖ NHS Health Check for 40-74 Year Olds
- ❖ Phlebotomy
- ❖ Pneumococcal Immunisations
- ❖ Serious Mental Illness
- ❖ Shingles Vaccination
- ❖ Smoking Cessation Advice
- ❖ Wound Care

Community Midwives provide antenatal and postnatal clinics at a local Practice. We have Community Services which are known as the Integrated Primary Care Team which includes Community Nurses, Physiotherapy, Occupational Therapist, Care support worker plus a social worker based nearby in their own offices.

Extended Hours

As part of a shared Extended Hours Service, GMS services will be provided to our patients in both core hours and extended hours (6.30-8.30pm Monday to Friday) and 6 hours on a Saturday and 4 hours on Sunday from a number of satellite locations, listed below. This practice remains responsible for the regulated activities provided to our patients in this service.

The Practice delegates responsibility for the service for their patients to the EHS provider. The Practice is given assurances via the SLA and governance framework and therefore the EHS provider takes responsibility of any issues/problems that arise.

EHS will provide and share the following to the all Practices listed below:

1. Check Compliance documentation
2. Share policies and procedures
3. Clinical Governance Reviews
4. Performance Management
5. Reporting and communication

Extended Hours Service Practices:

HOVE MEDICAL CENTRE
ARDINGLY COURT SURGERY
WELLSBOURNE HEALTH CENTRE
ST.PETER'S MEDICAL CENTRE
CARDEN SURGERY
PRESTON PARK SURGERY
PARK CRESCENT HEALTH CENTRE
CHARTER MEDICAL CENTRE
WARMDENE SURGERY
STANFORD MEDICAL CENTRE
BEACONSFIELD MEDICAL
PRACTICE
MONTPELIER SURGERY
PORTSLADE HEALTH CENTRE
SEVEN DIALS MEDICAL CENTRE
PAVILION SURGERY
WOODINGDEAN MEDICAL CENTRE
eTRINITY MEDICAL CENTRE
UNIVERSITY OF SUSSEX
HEALTH CENTRE
MILE OAK MEDICAL CENTRE
THE AVENUE SURGERY
SALTDEAN AND ROTTINGDEAN
WISH PARK SURGERY
ALBION STREET SURGERY
SCHOOL HOUSE SURGERY
BRIGHTON HEALTH AND
WELLBEING
THE HAVEN PRACTICE
REGENCY SURGERY
LINKS ROAD SURGERY
ST LUKE'S SURGERY
BROADWAY SURGERY

Non-NHS Services

We also provide services which are non NHS and are paid for by the patient or requesting organisation, including private:

- ❖ Medical Insurance Reports
- ❖ Medicals: HGV/PSV
- ❖ Fitness certificates
- ❖ Insurance claim forms
- ❖ Vaccinations (not available as an NHS Service)

Facilities

For Patients that are non-English speaking a family member can translate at their request or a interpreting service is available in person or as a telephone appointment. We are also able to provide information in a format easy to understand and offer communication support as requested. We have a portable Induction loop for those who are deaf or hard of hearing. The Practice is wheelchair accessible.

Health and Care Needs

Our Practice ethos is to strive towards a Partnership between Patients and Health Professionals based on the following:

- ❖ We respect the privacy and dignity of our patients and endeavour to treat all of our patients with respect and honesty.
- ❖ We treat patients and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.
- ❖ We are all involved in the terminal care of our patients who are supported in their own homes whenever possible or in the specialised terminal care suites at The Martlets Hopsice, they also offer a community palliative care team known as 'Martlets at Home'.

Learning and Training

We have for many years been involved in teaching Medical Students and currently have Medical Students for Year 1 who are studying at the nearby BSMS

All our Healthcare Professionals and Administrative Staff undergo an annual appraisal where learning and development needs are identified and addressed.